



## Systems Center Configuration Manager 2007 Service Offerings

### Pygmalion Overview

Pygmalion has been working with Microsoft Systems Center Configuration Manager technologies since the first release of its previously named product Systems Management Server. We have implemented this technology in many customer projects in a range of business sizes and geographic coverage.

We are a Microsoft Gold Partner with competencies in Advanced Infrastructure, iWorker Solutions and Learning Solutions.

**Redeem Software Assurance Benefits** Pygmalion is authorised by Microsoft to redeem Software Assurance Benefits to pay towards the cost of Desktop Deployment Planning Services.

### Systems Center Configuration Manager 2007

Pygmalion provides a complete solution encompassing envisioning, design & planning, developing & deploying.

#### Phased Approach for the complete solution

We take a phased approach to your systems management project. These phases are based on Microsoft's proven approach to technology projects, the Microsoft Solutions Framework.

**Envision:** We perform an assessment of your existing technology capability and your patch management processes. With this information, we develop designs and functional specifications for technology deployment and process improvement.

### About Systems Center Config Mgr 2007

Systems Center Configuration Manager is the successor to the SMS (Systems Management Server) product range. It provides a comprehensive solution for change and configuration management for the Microsoft platform, enabling organizations to provide relevant software and updates to users quickly and cost-effectively.

**Application Deployment-** Deliver critical business productivity applications reliably and easily to users in the right place at the right time.

**Optimise your assets with knowledge driven Config Mgt** - Improve control of IT systems by enabling an assessment of what you have and how it is used and then ensure that it complies with your defined desired state.

**Securely update your IT infrastructure** - Assess vulnerabilities & deploy and install software updates across your corporate, branch and remote IT infrastructure with tools integrated with other Config i Mgr features such as Network Access Protection, Maintenance Windows, and Internet-based Clients

**Mobility-** Deliver enterprise management to the growing mobile workforce through industry standards and independent of connection or location.

**Manage physical & virtual environments-** Perform daily administration tasks such as inventory, software distribution, security updates and configuration management to both your physical and virtual systems with tight integration between Microsoft SoftGrid Application Virtualization and System Center Virtual Machine Manager



Certificate number: FS73185



Advanced Infrastructure Solutions  
Information Worker Solutions  
Learning Solutions



## Systems Center Configuration Manager 2007 Service Offerings (continued)

### Service Offerings Continued

**Develop:** Once the design is complete, we will guide your staff through the migration options and documents detailed plans.

**Stabilize:** With the plans completed, we help test the design and operations plan in a test lab.

**Deploy:** We help you to define a detailed release-management plan, sets up a pilot environment and then, after your approval, proceeds to full deployment of the new environment.

### Further information

Pygmalion

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### Service Delivery

Our team consists of specialists in different areas that bring together the skills for designing the new environment, managing it effectively, and helping to ensure that you realise cost savings wherever possible.

**Technology:** Our technical experts work closely with your staff to understand your current environment, help design the new system, and build an efficient migration plan.

**Systems Management:** Consolidated systems must be monitored continually and managed effectively—patch management is just one key example. Our team helps ensures that your current systems management practices are reviewed and appropriate changes designed.

**Operations:** Sound operational practices are important in any technological environment. Our team members apply the IT Infrastructure Library (ITIL) and Microsoft Operations Framework (MOF) best practices to help your staff develop new operations plans and implement a program of process improvement.

**Project Management:** Projects of this nature reach across enterprises and can have an impact on all users. Rigorous project management, with attention to costs, schedule, and risks, is critical to success.